

Menopause medicine list (formulary) 2020

Who we are

TFG Medical Aid Scheme (referred to as "the Scheme"), registration number 1578, is a non-profit organisation, registered with the Council for Medical Schemes. Discovery Health (Pty) Ltd (referred to as "the Administrator"), is a separate company who is registered as an authorised financial services provider (registration number 1997/013480/07), administers TFG Medical Aid Scheme.

Important information you need to know

The TFG Medical Aid Scheme Rules set out the requirements for the Chronic Illness Benefit (CIB). The utilisation of the benefits and programmes associated with the Chronic Illness Benefit is subject to specific conditions and rules. Members must ensure that they are familiar with these rules and conditions. The scheme rules are available on www.tfgmedicalaidscheme.co.za

Any instruction or advice we give about medicines and the management of the member's condition is intended as a supplement to, and not a substitute for, the knowledge, expertise, skill and judgement of the member's doctor, pharmacist or other healthcare professional.

TFG Medical Aid Scheme reserves the right to change the benefit at any time. We will communicate any changes to the way we pay for medicines when we make these.

You get full cover for approved chronic medicine on the medicine list. For medicine not on the medicine list, we cover you up to a set monthly rand amount called the Chronic Drug Amount (CDA).

About some of the terms we use in this document

There may be some terms we refer to in the document that you may not be familiar with. Here are the meanings of these terms:

Terminology	Description
Chronic Drug Amount (CDA)	The CDA is a monthly amount we pay up to for a medicine class. This applies to medicine that is not listed on the medicine list (formulary). The Chronic Drug Amount includes VAT and the dispensing fee
Medicine class	Medicines with similar chemical structures or similar therapeutic effects.

Formulary medicines and monthly Chronic Drug Amounts

The menopause medicine list (formulary) applies to all TFG Medical Aid Scheme Benefits for the 2020 benefit year.

The CDA (Chronic Drug Amount) **does not** apply to TFG Health

Medicine name	Medicine class	Monthly Chronic Drug Amount (CDA)
Estrofem 1mg	Estrogens	R150
Estrofem 2mg	Estrogens	R150
Activelle	Progestogens and estrogens, fixed combinations	R180
Novofem	Progestogens and estrogens, sequential preparations	R180
Provera 5mg	Progestogens – Pregnen (4) derivatives	R190
Provera 10mg	Progestogens – Pregnen (4) derivatives	R190

Contact us

For more information call us on **0860 123 077** or visit www.tfgmedicalaidscheme.co.za

Complaints process

You may lodge a complaint or query with TFG Medical Aid Scheme directly on 0860 123 077 address a complaint in writing to the Principal Officer at the Scheme's registered address. Should your complaint remain unresolved, you may lodge a formal dispute by following the TFG Medical Aid Scheme internal disputes process.

You may, as a last resort, approach the Council for Medical Schemes for assistance. Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157 / 0861 123 267 / complaints@medicalschemes.com / www.medicalschemes.com